



PROJECT SPOTLIGHT

Provider Management Platform

EXECUTIVE SUMMARY

Provider data now shapes how payers manage claims, compliance, and provider relationships. Growing regulatory demands and outdated manual steps add risk and cost.

Sierra Solutions Group partnered with a major BCBS plan to modernize their contracting, credentialing, and relationship management with a unified cloud platform and governed data foundation. The final product created a single reliable source of provider data, automated key workflows, and reduced cost and dependency on legacy systems.

CHALLENGE



- Outdated provider tools
- Manual, spreadsheet-heavy work
- Data scattered across systems
- Claims platform acting as source of truth
- Ongoing audit and data-quality risks
- Lack of clear visibility into contracts and relationships

STRATEGIC RESPONSE



- Shift to Symplr's Provider Data Platform
- Stand up a cloud-ready Azure data domain
- Establish a governed provider data hub
- Automate feeds to claims, analytics, and enterprise apps

BUSINESS IMPACT



- Higher-quality data, updated fast
- Minimal manual work, less vendor drag
- Cleaner, more accurate payments
- Strong compliance with lower audit risk
- A smoother provider experience
- A flexible, future-proof foundation

ENABLING ACCURACY, COMPLIANCE, AND ENTERPRISE SCALE



WHY SIERRA SOLUTIONS

Sierra Solutions Group specializes in complex healthcare data and platform transformations. We combine deep payer domain expertise with modern data architecture, governance, and change management to deliver outcomes that reduce risk and unlock long-term enterprise value.



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